

## TERMS AND CONDITIONS FOR PRODUCT TRIALS (GV 07/08)

### MITEL Teleworker Trial

1. Provision of the trial is at AN's discretion for existing customers and may be withdrawn without notice.
2. AN will provide, free of charge, one Mitel 5224 handset for the trial, together with instructions, leads and power supply.
3. The trial requires a compatible broadband connection with an upstream and downstream data speed of at least 256Kb/s. The quality of your broadband connection may affect the quality of voice calls on the trial. The Teleworker trial is not compatible with AOL, some cable modem connections and certain other broadband providers.
4. Your broadband router must have an RJ45 (Ethernet LAN) connection and support Dynamic Host Control Protocol (DHCP).
5. There are some other technical pre-requisites. We will be able help you with these should you wish to take the trial.
6. The period of the trial is 1 week.
7. As this is a test environment, scheduled maintenance may take place from time to time which could be service-affecting.
8. At the end of the trial you must return the undamaged handset to AN, together with instructions, leads and power supply, in the original packaging at your cost and risk. If you do not do so, you will be charged for the cost of a new handset, which is £218.50 plus VAT.
9. AN will provide a direct dial number for the handset for the duration of the trial to which you may forward your calls from your normal number. This number will not be available to you after the trial and you should not therefore publish it.
10. The trial will include telephone calls up to the value of £50 plus VAT on AN's "business plus" tariff as published by AN. You will be charged for any calls in excess of this amount.
11. Except as stated above, the master service agreement and voice solutions product agreement terms and conditions set out at <http://www.alternativenetworks.com/legal-notice/terms-and-conditions.html> will apply to the trial.

### Free Mobile Email Trial

1. Provision of the trial is at AN's discretion for existing customers.
2. The trial must commence before 30 September 2008.
3. AN will provide a free trial of the Blackberry Internet Service mobile email solution for a period of 3 months.
4. The trial is available for new minimum term contracts of at least 12 months on the O2 network.
5. You must have a compatible handset such as a Blackberry 8310 or 8110, Nokia E-series, and some Sony Ericsson devices. Other devices may also be supported. Please contact your AN representative to check the compatibility of devices.
6. On, or prior to, the last day of the trial you must notify AN in writing (by letter, fax or email) if you wish to cancel your use of the mobile email service. If you do not, the mobile email service will continue for the remainder of your minimum term contract at the charges notified to you prior to the commencement of the trial.
7. Your monthly mobile services bill will have a credit for these charges for the period of the trial.
8. Except as stated above, the master service agreement and mobile solutions product agreement terms and conditions set out at <http://www.alternativenetworks.com/legal-notice/terms-and-conditions.html> will apply to the trial.

### Free fixed or mobile broadband with every £500 of voice spend

1. The free fixed-line or mobile broadband connections will be available to AN's existing customers who commit to a new voice contract as further described below.
2. The connection must take place on or before 30 September 2008.
3. The fixed-line broadband connection will include installation, router, 1 microfilter and delivery.
4. The mobile broadband connection will include a Vodafone USB modem and 5GB of monthly UK data usage. Any usage in excess of this allowance will be charged at AN's standard UK data rates. Usage outside of the UK will be charged at AN's standard roaming rates. One free broadband connection is available for each £500 (excluding VAT) of minimum monthly call spend to which you commit in a new minimum term fixed-line outbound telecommunications contract of at least 24 months.
5. Your free broadband connections must be all fixed-line, or all mobile, and not a mixture.
6. The broadband connection will be free for the duration of the minimum term contract and the cost will be credited to your fixed-line outbound bill. After this time, it may be cancelled in accordance with the terms of your contract and will be charged at £24.99 plus VAT per month (fixed broadband) and £25 plus VAT per month (mobile broadband).
7. The fixed-line broadband connection requires a suitable AN, BT or other compatible service provider line and is subject to broadband availability from the local exchange.
8. Except as stated above, the master service agreement and (in the case of the fixed-line broadband trial) the voice solutions product agreement or (in the case of the mobile broadband trial) mobile solutions product agreement terms and conditions set out at <http://www.alternativenetworks.com/legal-notice/terms-and-conditions.html> will apply to the broadband connection.