

TERMS AND CONDITIONS FOR “TRANSFUSE” AND SHADOW PROMOTIONS (GV 12/08)

Transfuse

1. A rebate will be provided as a percentage of the 1st year's maintenance charge, following payment by you of the charge.
2. The percentage will be based on the length of the minimum term contract for maintenance entered into with us, as follows: 20% for a 1 year minimum term contract, 40% for a 2 year minimum term contract and 60% for a 3 year minimum term contract.

Shadow

1. We will provide you with 3 months' free maintenance cover if your existing maintenance contract with another supplier has not expired when you contract with us.
2. The minimum term of your contract with us will commence on the later of: (i) the date of expiry of your existing contract with the other supplier; or (ii) 3 months after the date of your contract with us.
3. Your 1st year's maintenance charge will be invoiced on the commencement date of the minimum term of your contract with us. It will be reduced pro-rata to take into account any remaining part of your 3 months' free maintenance cover.
4. In addition, a rebate will be provided as a percentage of the 1st year's maintenance charge following payment by you.
5. The percentage will be based on the length of the minimum term contract for maintenance entered into as follows: 20% for a 2 year minimum term contract and 40% for a 3 year minimum term contract.

Additional terms applicable to both offers

1. Each offer is subject to you entering into a contract for fixed-line telephone systems maintenance with us with a minimum term of at least 1 year.
2. Provision of these offers is at our discretion for new customers of fixed-line telephone systems maintenance and either may be withdrawn without notice at any time.
3. Fixed-line telephone systems maintenance services, and supply and installation of fixed-line telephone equipment, are subject to our standard terms and conditions set out at www.alternativenetworks.com/termsandconditions
4. The rebate is not available as a cash sum. It may only be used as payment for fixed-line telecommunications equipment and/or related engineering services at our standard retail price at the time of ordering.
5. If you breach your contract with us we reserve the right, in addition to our other rights under the contract, to invoice you for the cost of maintenance services provided under the “shadow” offer and/or any goods or services paid for using a rebate, at our standard rates.
6. The offers cannot be used in conjunction with each other or any other offer.